Pain Education and Management

Platform Modules

A modular platform supporting patients and clinicians from self-management through to coordinated team care.

Stepped Care

A connected care pathway from self-management to coordinated, team-based care.

1. Patient Self-Management

Trusted information, tools and support for people living with pain.

- Pain Pal (Knowledge Centre and AI companion, educational)
- Pain Tracker (check-ins and monthly review)
- My Reading
- My Documents

Users: Patients

2. Clinician Network

Free, consent-based connection between patients and their clinicians.

- Invitations and requests
- My Patients
- Patient-controlled sharing

Users: Patients and clinicians

3. Connected Care

Team-based care with a shared view and care planning.

- Shared team view
- Care coordination
- Episode management

Users: Patients, clinicians and PEM

4. Structured Pathways

Programs such as Pathways to Pain Management, delivered through assessments and structured care.

- Assessments and reviews
- Consultations and bookings
- Clinical workspaces and reports

Users: Patients, clinicians and PEM

Foundation and Administration

The platform infrastructure and operational tools that keep care connected, secure and scalable.

5. Practice Operations

- Practice administrator access
- Referral and induction workflows
- Document management

6. Platform Foundation

- Identity, consent and permissions
- Audit history
- Content management
- Health program integrations